



## Jade Solutions, LLC Community Engagement Profile

**Tina Patterson** is the Principal at Jade Solutions, LLC, a woman owned; MBE/DBE/SBE, WOSB, WBE, and SWaM certified small business providing consulting services including product management, proposal development, Alternative Dispute Resolution and facilitation services to a wide range of clients. She has supported local and national public engagement efforts via organizations such as America Speaks, Public Engagement Associates, RESOLVE, Potapachuk Associates, and the Kellogg Foundation.

Ms. Patterson has been featured in the Association for Conflict Resolution's *ACResolution* magazine for her Alternative Dispute Resolution work as well as the George Washington University's Center for Excellence in Public Leadership newsletter for her community service work.

Ms. Patterson is a graduate of Brown University and Southern Methodist University. Ms. Patterson has also completed training with Pepperdine University, the Key Bridge Foundation, the Ombudsman Association, and the World Intellectual Property Organization and participated in the Association for Conflict Resolution (ACR) Environmental Public Policy (EPP) Diversity Mentoring Pilot Project.

Ms. Patterson has the following certifications: Information Technology Infrastructure Library (ITIL) Foundation, Association of Proposal Management Professional Certified Proposal Manager (CF APMP), Certified Configuration Manager (CICM), and Certified Product Manager (CPM).

### Project examples:

#### **Prince George's Community College Center for Health Studies (05/17-11/17)**

Served as as the Project Coordinator of the Prince George's Community College's (PGCC) Capital One Foundation College Workforce Development Cohort grant. Led monthly status meeting; tracked grant deliverables. Facilitated meeting with regional health care providers to establish advisory group; facilitated session with regional workforce development partners.

#### **Upper Shore Workforce Investment Board (10/16 – 06/17)**

Facilitated discussions with the Maryland Upper Shore Workforce Investment Board, Chesapeake College, and community stakeholders in a five-county region to discuss and brainstorm Workforce Investment Opportunity Act (WIOA) implementation approach, and service delivery.

#### **Senior Corps Focus Group, Guardians of Honor (01/17- 01/17)**

Ran six focus groups with Foster Grandparents Program Managers from around the country to gather feedback solicit recommendations regarding performance measurement, recruitment, innovation, incentives, and expanding partnerships.

#### **Crisis of Standards Care Community Engagement sessions (06/16- 06/16)**

Met with stakeholders throughout the State of Illinois to discuss and obtain input on developing crisis standards of care for the State of Illinois.

### **Areas of Specialization:**

- Facilitation & Meeting Planning (2002-present)
- Business Process Improvement (2011 – 2016)
- Arbitration (2000 –present)
- Mediation (2000 –present)

### **Education:**

- B.A., Hispanic Language & Linguistics, Brown University
- Graduate Certificate, Advanced Studies in Alternative Dispute Resolution, Southern Methodist University

### **Additional Training:**

- Mediating Environmental and Public Policy Disputes, Pepperdine University
- Mediating Intellectual Property Disputes, World Intellectual Property Organization
- Mediating Construction Disputes, Pepperdine University
- Arbitrating Intellectual Property Disputes, World Intellectual Property Organization
- Arbitrating Domain Name Disputes, World Intellectual Property Organization
- Ombudsman 101 Training, The Ombudsman Association
- International Commercial Arbitration, Chartered Institute of Arbitrators
- Mediating ADA Title II and III Disputes, Key Bridge Foundation
- Advanced Arbitration, Southern Methodist University, Dallas, Texas

### **Publications:**

- Diversity Mentoring*, ACResolution Magazine
- The Many Faces of Commercial ADR*, ACResolution Magazine
- Securities Arbitration 101*, ACResolution Magazine

### **Affiliations:**

- Member, Chartered Institute of Arbitrators
- Member, Association of Proposal Management Professionals
- Leadership Advisory Council, Women Impacting Public Policy
- Member, Mid-Atlantic Facilitator Network



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### **Gullah Geechee Cultural Heritage Corridor Commission Quarterly Meeting, National Park Service (05/16 – 05/16)**

Co facilitated quarterly meeting Commissioner meeting. Assisted in meeting design, note taking, report development and post meeting debrief.

### **North of Massachusetts Avenue (NoMa) Parks Community Conversation, NoMa Parks Foundation (06/15 – 06/15)**

One of approximately 20 facilitators selected to engage residents about the NoMa Parks Foundation and planning process, share details about other parks projects and solicit residents' ideas and views on the projects.

### **Purple Line Community Compact Workshop, National Center for Smart Growth University of Maryland (11/2014 – 11/2014)**

One of 10 facilitators to engage stakeholders ( businesses owners, community leaders, residents) from around the State of Maryland about four Purple Line goal areas and their impact on the Purple Line.

### **Prince George's Transit Plaza Transit District Development Plan Update, Maryland National Capital Area Park and Planning Commission (09/2014 – 09/2014)**

Engaged residents about proposed, phased concept for the Prince George's Plaza Transit Development Plan, shared key findings regarding land use, the transportation network, market context, and environmental conditions; and solicit community input and feedback on opportunities and challenges facing the transit district area.

### **Chantilly Citizen Transportation Forum, Transportation Planning Board/Council of Governments (11/2011 – 11/2011)**

One of 12 facilitators selected to engage residents about congestion pricing options in relation to funding and local traffic congestion challenges.

### **Walter Reed Army Medical Center Re-use Plan, America Speaks (06/2010 – 06/2010)**

Engaged community participants in dialogue about vision and goals for re-use of Walter Reed Army Medical Center – existing conditions, mix of use options .

### **Leader to Leader Conference, Center for Disease Control (06/2008 – 07/2008)**

One of 25 facilitators selected to engage senior executives in business, government, education, non-profit and faith based sectors in identifying policies and actions that will improve the health of Americans.

### **Clinton Global Initiative University, Clinton Global Initiative (04/08– 04/08)**

One of 50 facilitators selected to engage college students in dialogue about public service in the areas of poverty alleviation, environment, human rights and peace, and global health.

### **Education Town hall meetings, DC Public Schools (09/2007–12/2007)**

One of 30 facilitators selected to guide residents of Washington, DC through discussions about the impact of the education reforms process for Washington DC public schools and solicit residents' feedback about the proposed ideas to improve public education.

### **Listening to the City, Lower Manhattan Development Corporation (07/2002 – 07/2002)**

One of 500 facilitators selected to work with residents of New York, New Jersey, and Connecticut to guide residents through discussions and suggestions about ground zero site plans.

#### **References available upon request**

#### **Contact**

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